

Terms and Conditions

Please ensure that you have read and understood the terms and conditions detailed below. On completion of the booking form and payment of deposit you are agreeing to the terms and conditions.

Definitions

The client: The recipient of the service and name detailed on the booking form.

The makeup artist: Victoria Pashley

The agreement: The contract between the client and Victoria Pashley for the services to be provided at the agreed fee.

The fee: The amount payable by the client for agreed services.

The event: Relates to the date of the wedding/special occasion for the required services to be performed.

Securing your booking

To secure your wedding day booking a non-refundable deposit of £50 will be required. This amount will be deducted from the final balance. This is not refundable if you should change your mind. The deposit can be paid at the trial or within 7 days of the trial. After that point if the deposit has not been paid the date will not be secured.

Trial

The trial will be arranged prior to your wedding day, usually at least 8 weeks in advance. The duration of the trial is usually up to 2 hours for the bride and up to 1 hour for other members of the party. On the day of the trial details of the look will be photographed and recorded but not disclosed online prior to the wedding day. Payment for the trial is due on the day of the trial in cash or in advance by bank transfer.

Payment

The remaining balance will become payable 7 days in advance of the event.

Payment will be accepted in cash or bank transfer only.

Cancellations

Cancellation will be accepted in writing at any point. If cancellation is received 6 weeks or more prior to the event no further payment will be required. If notice is given within 4 to 6 weeks of the event, 50% of the final balance will be required. If less than 4 weeks notice is given the full remaining balance will be payable.

Travel Expenses

Travel costs will be covered by the makeup artist within a 25 mile radius of LE14. Travel of 45 pence per mile will be charged after that. Any parking costs or congestion charging will be covered by the client.

Health and Safety

The client is required to inform the makeup artist of any health issues that may effect the use of any equipment or products. This includes but is not limited to sensitivities, allergies and medical conditions. The makeup artist cannot be held liable for any losses that are incurred due to the client's failure to inform them of any known or unknown condition. The client will accept responsibility for this. The makeup artist reserves the right to refuse use of her products and tools if there should be any adverse medical conditions. The purpose of the trial includes, but is not limited to, the testing of different brands of cosmetics to establish if the client has any reaction to any of the products. The client accepts responsibility for this. The client must inform the makeup artist of any adverse reactions to any products used so that adjustments can be made prior to the event. It is also the client's responsibility to ensure that any member of their party requiring makeup services supplies the makeup artist with the same information.

It is recommended to apply contact lenses prior to makeup.

Cancellation by Victoria Pashley

In the unlikely event that Victoria is unable to attend your booking due to sickness or personal emergency she will endeavour to find a replacement makeup artist of similar standard. A full refund of the monies paid will be refunded.

Photography

Victoria will take photographs of the finished makeup on the wedding day (if time allows). These photographs may or may not be used on Victoria's website – victoria.pashley.co.uk or any associated social media. By signing the contract you are confirming that you have no objection to your photos being used in this way.